

Conversational Marketing - July 2018

I'm so disappointed that you can't keep a record of the books I check out.

[OverDrive keeps a record.](#)

[Patron-side EI keeps a record, if checked in preferences.](#)

[Good Reads](#)

I get large print for my mother, because her eye sight isn't good. But it's getting worse quickly.

I'm not sure what we'll do then.

[Audiobooks on CD](#)

[Playaways](#)

[Downloadables](#)

[Talking Books from the Indiana State Library](#)

I want to donate to the library, but I just don't have any extra cash.

[Amazon Smile](#)

[Kroger Community Rewards](#)

[Donate Ink, Cell Phones](#)

[Donate Books](#)

[Volunteer](#)

Where do I find a list of all the board games you have?

[Website, under Unique Collections](#)

[On new signs at each library.](#)

[Search Catalog](#)

I'd really love to earn more BABE store vouchers, but there are only so many doctor's appointments we can go to!

[Attend three M.A.P.S. Workshops or Preschool Play events](#)

[Attend one WordUP event](#)

[Read 100 books \(10 bags\) in 1KBBK](#)

I'm so tired of waiting and waiting for books on OverDrive. It takes so long to get some of them since people at every library want them!

[OverDrive Advantage](#)

[Holds placed automatically on items you request.](#)

I've watched the videos for the 3D printer, but I'm still unsure about using it myself.

[Book The Cortex](#)

I'd like to get started on Facebook, but I'm just not sure what to do.

[Ask KPL](#)

[Training videos online through KPL Connect](#)

I never get to sign up for any of the adult programs I want to do. They're always full!

[Check out online event calendar – first place they are posted.](#)

[Be sure to check events at the Branch library](#)

I'm sorry I keep missing programs. I sign up, and then forget about them!

[Make sure to give us email address for automatic reminders in Evanced.](#)

[Children's programs – sign up for Remind texts](#)

I'm planning to homeschool my kids. I wasn't such a good student, so I'm worried about making sure they learn what they need to know.

[New Kid Curriculum section](#)

[Homeschool programs](#)

[STEM Saturday, other library events](#)

I'm planning to check out a cookbook, but I'm worried about getting the recipe's ingredients all over the book!

[Check out a book stand.](#)

[Download OverDrive cookbooks](#)

It's so inconvenient not to be near a library when I finish the book I'm reading. I want another right away!

[OverDrive](#)

[Evergreen Indiana libraries](#)

Why aren't you fine free like everyone else?

[Considering It](#)

[Fine Free for Youth since Sept. 2017](#)

There are a lot of things I'm looking for that you don't seem to have. How can I make a request?

[Check EI](#)

[Online Request Form](#)

[Request through OverDrive](#)

[Orange Card](#)

My son just completed 200 books in 1,000 Books Before Kindergarten. What do we get?

[A prize from the bin \(Children's Department\)](#)

What's something we can do with our kids to get them outside exploring?

[Rambling Rocks](#)

[Adventure Walk](#)

[Fairy, Gnome, Troll Adventure](#)

[Design Your Climb](#)

[Cortex Kits](#)

Outdoor games (coming soon)

I see that there are no events going on today. What else can I do with my kids?

Rambling Rocks

Adventure Walk

Fairy, Gnome, Troll Adventure

Children's Play Area

Cortex

Make & Take Project

Design Your Climb

Games/Puzzles

I just won the Amazon Echo from the library! Is there anything cool I can ask Alexa about the library?

Ask Alexa to Ask Burbio what's happening at the Kendallville Public Library (must enable skill)

I live in Fort Wayne. Can I get a card here?

Purchase a PLAC Card

(Cannot get subscription card because he lives in a served area)

Make sure he doesn't own property in Noble County (then he could get a resident card)

These items that my son checked out on his card are overdue. Can you tell us what the fines are?

No fines if checked out from our library – youth cards are fine free.