Where’s My Cape: Managing a Youth Services Department
Resources

- Ask a Manager site: [www.askamanager.com](http://www.askamanager.com)
- ALA/Association of Library Services to Children’s Archived webinars:
  [http://www.ala.org/alsc/elearning/webinararchive](http://www.ala.org/alsc/elearning/webinararchive)
  - Look alphabetically for their three part “Leadership in Youth Services” webinar series, and their seven part “Managing Children’s Services” webinar series. These cover topics like Scheduling, Communication, Finances, and more!
- ALA’s Guides for the Busy Librarian (must be purchased):
  - *Be a Great Boss: One Year to Success* by Catherine Hakala-Ausperk
    [https://www.alastore.ala.org/content/be-great-boss-one-year-success](https://www.alastore.ala.org/content/be-great-boss-one-year-success)
  - *Build a Great Team: One Year to Success* by Catherine Hakala-Ausperk
    [https://www.alastore.ala.org/content/build-great-team-one-year-success](https://www.alastore.ala.org/content/build-great-team-one-year-success)
- Indiana State Library resources:
  - ISL’s archived webinars on leadership:
    [https://continuinged.isl.in.gov/find-training/archived-trainings/#Leadership](https://continuinged.isl.in.gov/find-training/archived-trainings/#Leadership)
  - Indiana State Library’s archived webinars on staff development:
    [https://continuinged.isl.in.gov/find-training/archived-trainings/#Staff](https://continuinged.isl.in.gov/find-training/archived-trainings/#Staff)
  - Apply for the Indiana Library Leadership Academy’s next cohort in June 2020 (keep your eyes peeled for more info in late 2019/early 2020!):
    [https://continuinged.isl.in.gov/leadership-development/pd-committee/leadership/](https://continuinged.isl.in.gov/leadership-development/pd-committee/leadership/)
- Fred Pryor trainings for HR and management (not library specific): [www.pryor.com](http://www.pryor.com)
- Six Step Method for Resolving Conflict:
- Eight Steps to Successful Delegation for Managers & Supervisors:
  [https://blog.peoplefirstps.com/connect2lead/effective-delegation-managers](https://blog.peoplefirstps.com/connect2lead/effective-delegation-managers)
- Library Leadership Podcast (search for it on your phone’s podcast app)

Questions? Email Beth Yates, ISL Children’s Consultant – byates@library.in.gov