Teaching iPad/iPhone to Seniors

https://www.youtube.com/watch?v=Z7iw48hwVnc
During this Hour

- An Outline of Five 90-Minute Classes
- 20 Apps Every Senior Needs to Know
- Practical Advice on:
  - Limiting Class Size
  - Speaking to Your Audience
  - Proper Pacing
  - Offering Classes Inside and Outside of the Library
  - Fee-based Classes
Why I Teach Seniors Tech

- 50 Years Lib-Tech Experience
- I Like Logic
- I Love My iPhone
- I Made My Kids Buy Me an iPad
- No Apple Stores Nearby

“Sir, it’s time to upgrade our technology. We’ve used up the last of our computer punch cards.”
Questions?

I will break for questions.
Share your experiences, especially if funny
Let’s have some fun with this topic!
Why Seniors Need a Smart Device?

Need to Keep in Touch with Family and Friends by using:

- Text
- Photos
- Phone or FaceTime
- Email
This is Only the Beginning

Seniors that use this technology in their 60s and 70s will be able to use it when mobility fails them in their 80s and 90s.
Not Knowing Where to Start

1 h 29 min (81.4 miles)

Get on MA-2 E from Baldwinville Rd.

Follow MA-2 E to MA-140 S. Take exit 25 from MA-2 E.

Get on I-100 S in Sterling.

Continue on I-100 S. Take MA-146 S, RI-146 S and I-95 S Exit Jefferson Blvd in Warwick. Take the Jefferson Blvd exit from T.F. Green Airport Connector Rd.

Continue on Jefferson Blvd to your destination.
Why Not Teach Any Smart Device?

<table>
<thead>
<tr>
<th>SAMSUNG</th>
<th>LENOVO</th>
<th>ALCATEL</th>
<th>WIKO</th>
</tr>
</thead>
<tbody>
<tr>
<td>APPLE</td>
<td>XIAOMI</td>
<td>ZTE</td>
<td>VIVO</td>
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<td>NOKIA</td>
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<td>SONY</td>
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<td>LG</td>
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<td>HTC</td>
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<td>MOTOROLA</td>
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<td>HUAWEI</td>
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<td>MICROMAX</td>
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<td>MICROSOFT</td>
<td>BLACKBERRY</td>
<td>BLU</td>
<td>PLUM</td>
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</table>
Why Would You Want to Teach?

• Patron Need
• Time Consuming to Answer Questions at the Reference Desk
• Promotes the Library as Tech Smart, a Vital Community Resource, and Brings in Non-Traditional Users
Class Essentials if You Want to Teach

- An Apple Device
- A projector, a screen and computer OR a smart television and Apple TV
- An open reliable wifi connection
What Else Do You Need?

- Experience using iPads and iPhones
- Flexibility
- Patience
I Know Some Things
I Don’t Know Everything
I Teach Anyway!
I Always Learn Something
“No worries, if you don’t know the answer, I’ll ask my 13 year old grandson!”

If you are a senior yourself and especially if you are female, your class may have little confidence that you know anything about phones, tablets or computing!
Remember Why They Say What They Do

- Proud of their Grandkids!
- Watched them play video games for hours, they must have learned something!
I’m Working on These Responses

• Smiling while biting my tongue
• Tell them they have smart grandkids
• Ask them to bring the solution to class next time
• Do my homework. Bring the solution to the next class
Wow ‘em With a Few Tricks!

- Save what’s on your screen
- Share a photo with someone in class using Airdrop
- Show them how to switch from photo, video, panorama, slo-mo, etc.
What Physical Issues Do Seniors Face?

- Touch
- Speaking
- Swipe
- Click
- Double Click

Don’t underestimate Seniors’ ability to learn and want to learn...

“We keep moving forward, opening up new doors and doing new things, because we're curious...and curiosity keeps leading us down new paths.” Disney
LOSE THE STEREOTYPE

Grandpa, How Do You Like Your Birthday iPad?
Don’t Bite Off More Than You Can Chew

• Limit Size
• Customize
• Minimize
Limit Size to 12 or Less

- Seniors like to talk and share
- We learn from others
- Internet speed is important
- Make it fun! Customize: Less is More
- Adults want to learn what is useful to them
- Start with a simple outline & modify often
- Ask the class what they want to learn
- Find the pace that’s right for the class

- You don't have to teach them everything you know (It's not about you!)
Download Apps Specific to Individual Need

- Bank Account
- Online Shopping: Amazon, etc.
- Stores Frequently Used: Kohls, Home Depot, etc.
- Photos: Kodak, CVS, etc.
- Airlines: Southwest, JetBlue, etc.
- Food: Dunkin Donuts, McDonalds, etc.
- Health App from Provider
- Walking/Exercise/Weight
- Games: Words with Friends, Scrabble, etc.
- Transportation: Train Schedules, Parking, etc.
- Devices: Alexa
CLASS ESSENTIALS for STUDENTS

- iPad or iPhone
- Apple ID and Password
- A Library Card
- Curiosit: Are Handouts Necessary?
Pros
- People can refer back to notes
- Handouts can keep the class on track

Cons
- Seniors who take notes never put their hands on their devices.
- We all collect notes and then lose them
Then again, there’s an app for that!
These Symbols May Be Familiar To You
Remember:
Apple Icons Are a New Alphabet for Seniors
### There Are At Least 50 Symbols To Learn

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Action</th>
<th>Description</th>
<th>Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>🔄</td>
<td>Action (Share)</td>
<td>Shows a modal view containing share extensions, action extensions, and tasks, such as Copy, Favorite, or Find, that are useful in the current context.</td>
<td>action</td>
</tr>
<tr>
<td>🎯</td>
<td>Add</td>
<td>Creates a new item.</td>
<td>add</td>
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<tr>
<td>📕</td>
<td>Bookmarks</td>
<td>Shows app-specific bookmarks.</td>
<td>bookmarks</td>
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<tr>
<td>📸</td>
<td>Camera</td>
<td>Takes a photo or video, or shows the Photo Library.</td>
<td>camera</td>
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<tr>
<td>✖️</td>
<td>Cancel</td>
<td>Closes the current view or ends edit mode without saving changes.</td>
<td>cancel</td>
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<tr>
<td>📝</td>
<td>Compose</td>
<td>Opens a new view in edit mode.</td>
<td>compose</td>
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</tbody>
</table>
Go Slow – Keep ‘em Smiling

Students Will Help Each Other – Let Them
Class Outline – Class 1 – Introduction

• Introduce Yourself to the Students and Let them Introduce themselves to each other. Then make each person answer:
• Ask: “Why are YOU taking this class?”
• Take a Class Photo. Project on Screen= First Introduction to iCloud
Getting Started - At the Very Beginning?

Start Button

Home Button
Taking a photo, video, square

- Flash
- High Dynamic Range
- Video Button When Dot is Red
- Selfie Button
- Main Photo Button
Photos are the Most Popular Use of Phones

- Have Class Take Photos of You or Each Other
- Delete the Photos
- Have Class Take a Video of You or the Class
- Delete the Video
- Have Class Take a Selfie
- Delete the Selfie
Photo Icons are a Good Start
Hand Out A Questionnaire

**TELL ME WHAT YOU WANT TO KNOW**

<table>
<thead>
<tr>
<th>I want my iPad or iPhone to:</th>
<th>Keep my calendar</th>
<th>Play solitaire</th>
<th>Teach me how to do things (YouTube)</th>
<th>Teach me to play the piano</th>
<th>Play my favorite music</th>
<th>Help the math (calculator)</th>
<th>Send my photos to friends and family</th>
<th>Connect with my family (Skype)</th>
<th>Play games with friends across the country</th>
<th>Plan my travel adventures</th>
<th>Find directions for me</th>
<th>Provide a light source in case of emergency</th>
<th>Tell me the News of the Day</th>
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<tbody>
<tr>
<td>Find my iPhone</td>
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<td>Time my eggs</td>
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<td>Help me relax</td>
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<td>Improve my yoga poses</td>
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<td>Let me read a book</td>
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<td>Store meeting notes</td>
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<td>Keep a budget</td>
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<td>Check a bank account</td>
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<td>Write a book</td>
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<td>Find recipes</td>
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*Please note that to get full benefit from this course, you will need to know your iPad passcode and Apple ID and password, have an active library card from any C/W MARS library, and check your email if you want responses to your questions between classes.*
Flip Up!

A Good Place to Start
FLIP IT UP! Are you connected?

- Airplane Mode
- Cell Connection
- Bluetooth Connection
- Internet Connection

Handy things to use with no cell or internet connection

- Locked Orientation
- Flashlight
- Alarm Clock/Stopwatch
- Camera
- Battery
Connect to the Internet

Settings - Don’t Get Lost Here

• Apple ID
• Payment Method
• iCloud Storage

If their eyes haven’t glazed over

• Family Sharing
• Phone Version
• Cell Service (iPhone)

Return to Settings During Every Session
### Connect to Wifi

<table>
<thead>
<tr>
<th>Settings</th>
<th>Wi-Fi</th>
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</thead>
<tbody>
<tr>
<td>Airplane Mode</td>
<td>OFF</td>
</tr>
<tr>
<td>Wi-Fi</td>
<td>namai</td>
</tr>
<tr>
<td>Bluetooth</td>
<td>On</td>
</tr>
<tr>
<td>Do Not Disturb</td>
<td>OFF</td>
</tr>
<tr>
<td>Notifications</td>
<td></td>
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<tr>
<td>General</td>
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<tr>
<td>Sounds</td>
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</tbody>
</table>

- **Wi-Fi (ON)**
- **Choose a Network**
  - namai
  - TEO-8E803F
  - Other...

- **Ask to Join Networks (OFF)**
Homework? Keep It Simple!

1. Take, view, and delete a photo
2. Take, view, and delete a selfie
3. Take, view, and delete a video
CLASS OUTLINE – Class 2 – Class Specific

- Answer all the Questions that you got in Class 1 and use your top answers from your Questionnaire to start talking about Apps
- Repeat anything you taught in Class 1 that was not understood
- Repetition is learning!
At This Point, No matter how many times you told the class how important an APPLE ID and Password are to this process, several people will have no idea what their password is...

Move on anyway

Show What the Apps Do
Choose from the 20 suggested
Show the Class How to Rearrange them on the Screen
iPhone vs. iPad
Twenty Apps are already on the iPad or iPhone
The Next 20 You Teach Depends Your Classes Interests and Experience You may only get to 10
Google Maps

- Download the App
Skype, Pandora, Google Maps, Kindle, Your Libraries Catalog, Libby, YouTube, Hoopla, Freegal....
Class 3 - Email....Back to Settings
Calendar

- Already loaded on your iPad/iPhone
CLASS 3

Must learn for everyone
- X Keep a Calendar
- X Find directions
- X Find “how to” videos on YouTube

Most people wanted to learn
- XX Find my iphone
- XX Read a book
- X Watch a movie
CLASS OUTLINE – Class 4 – Library Services

- Online Catalogs
- Looking for more than books
- CDs
- DVDS
- Audiobooks
- Games
- eBooks
- Streaming Videos

- Personal Library Accounts
- Ordering ahead instead of browsing
- Finding out when items are due
- Renewing items
- Reserving items
- Paying fines
<table>
<thead>
<tr>
<th>Hoopla</th>
<th>Freegal</th>
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</thead>
<tbody>
<tr>
<td>Hoopla Digital is a web and mobile platform that provides a wide range of digital content including ebooks, audiobooks, comics, videos. Hoopla allows library patrons to download or stream media content free of charge.</td>
<td>Freegal is a downloadable music service from your library. All you need is your library card number and, if your library requires it, a PIN. Freegal offers access to about 3 million songs, including Sony Music's catalog of legendary artists.</td>
</tr>
</tbody>
</table>
Smart Devices that Work with iPhones & iPads

**Smart Televisions**
- HDMI Connection
- Apple TV
- Firestick

**Smart Speakers**
- Echo (Alexa)
- Echo Dot
- Google
There’s Always More to Learn
You Tube is a function of Google
• https://www.youtube.com/watch?v=sLzCXB-BD9g

https://www.youtube.com/watch?v=ufvkvw_TYo

SOME BASICS
Watch Videos on YouTube

- https://www.youtube.com/watch?v=UxhlknX2O-Q
- https://www.youtube.com/watch?v=3_2MYW3-xiM
Senior Classes can be taught in the Library and at other venues.
Seniors are Eager Students – Enjoy Teaching
Times Have Changed!

DUSTIN

Want to play hide-and-seek?

I haven't played that game since I was a kid.

I'll count to fifty, and you go find a place to hide.

50... Ready or not, here I come.

Tik tik tik tik tik tik tik...

Beep beep! Beep beep!

The rules have changed since you were a kid.

BY STEVE KELLEY & JEFF PARKER
JUST DO IT!

You Will Learn As Much As You Teach