



FACILITATING COMMUNITY INQUIRY

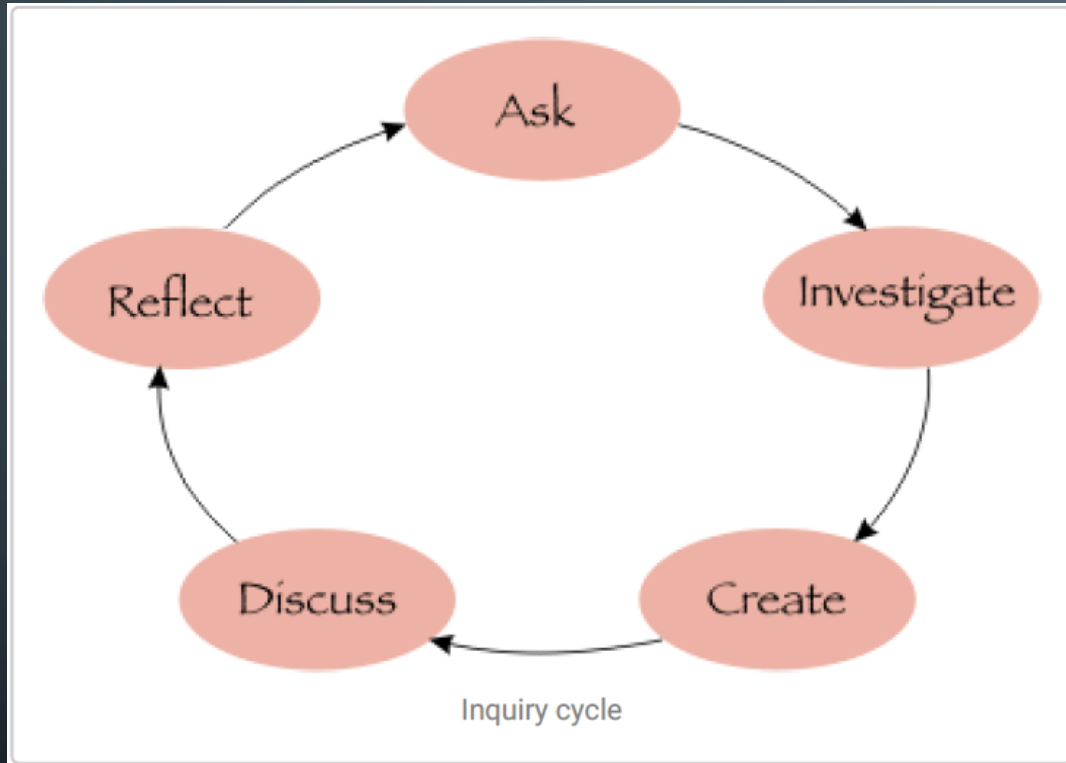
USING QUESTIONS TO SUPPORT CHANGE

WHO AM I?

Katie Reineke is the Outreach Manager for the Evansville Vanderburgh Public Library in Evansville, Indiana. Katie loves questions and the power of questioning to unleash new ways of thinking and improve library service for our communities.



WHAT IS INQUIRY?



Chip Bruce's Inquiry Cycle as detailed on his website chipbruce.net

There is no single process that inquiry follows, BUT the five stages of...

- ASK
- INVESTIGATE
- CREATE
- DISCUSS
- REFLECT

... must exist for inquiry to succeed.



"I wonder..."



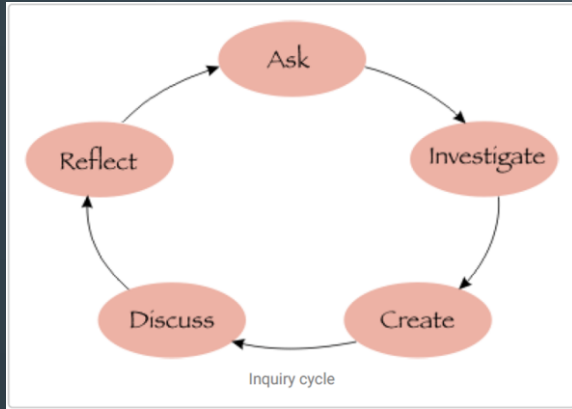
"Me, too!"



"Me, three!"

WHAT IS COMMUNITY?

Silly question? No! The answer may be more complex than you think...



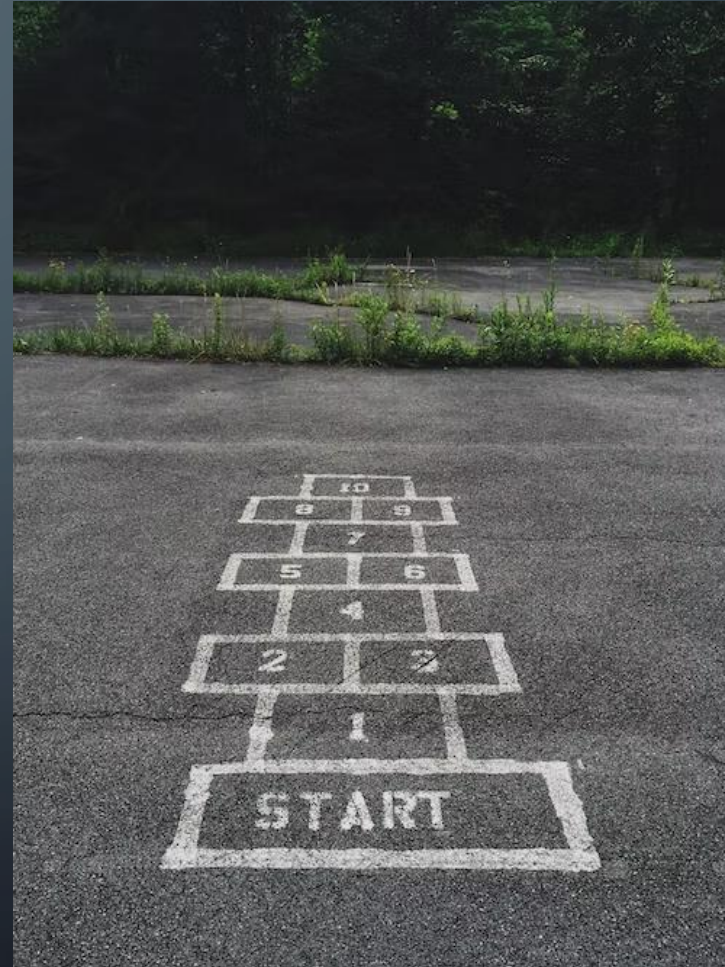
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WHAT IS COMMUNITY INQUIRY?

Communities TOGETHER asking questions *that matter to their community* and can change their community and have lasting impact.

HOW

- Know your question
- Create a safe space
- Use a process
- Clarify next steps

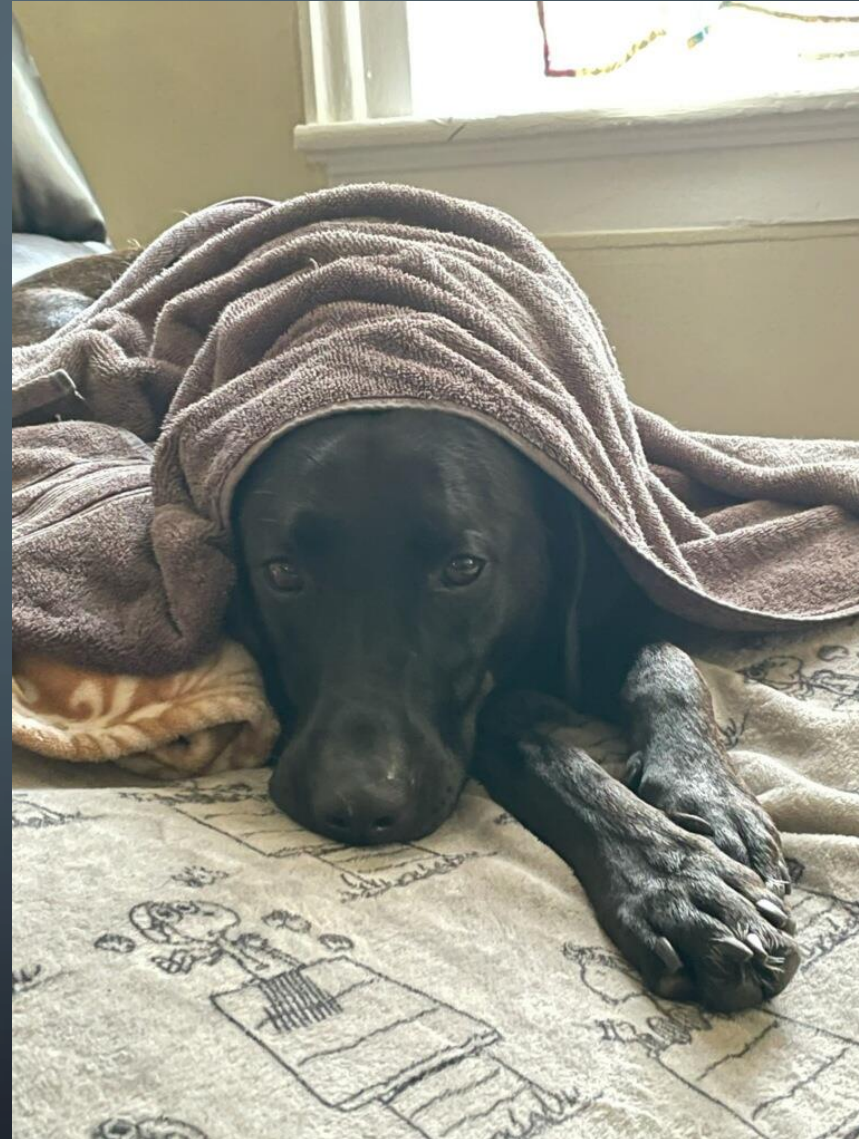


YOUR CORE QUESTION

*“If I had an hour to solve a problem I’d spend 55 minutes thinking about the problem and five minutes thinking about solutions.” –
Albert Einstein*

SAFE SPACE

- Private setting
- Tables
- Food
- Authenticity
- Bathtub... yes, I said bathtub



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If you could design the world's best
bathtub...

USE A PROCESS

- Question Formulation Technique (QFT)
- Basadur Innovation Process
- Harwood Community Conversations
- The World Café



QUESTION FORMULATION TECHNIQUE (QFT)

Established by the Right Question Institute and designed for classroom settings to take a deeper look and ultimately gain a deeper understanding of subject lessons being taught.

1. Formulate your questions
2. Improve your questions
3. Prioritize your questions

1. REFLECT

Anecdotes and further inquiries

- *“I love that my questions matter”*
- *“My head is buzzing! I’ve never felt this curious before... I love it!”*
- *“This process has made me proud of my work again”*
- *“This should be used in every meeting. So much more [would] get done.”*
- *“This is really hard... in a good way.”*

TIPS

- Always have your core question with you
- Have a parking lot
- Don't be afraid to mix things up!
- DON'T JUDGE!
- Have fun



Photo courtesy of Planet Fitness

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QUESTIONS??

AND THANK YOU!



CONTACT DETAILS

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